

We are hiring!

SAP Service Management Specialist (all genders)

Mannheim/Dusseldorf/Munich, Germany

Your responsibilities

As part of the SAP Service Management team, you will be responsible for excellent service delivery in the area of SAP operations to our customers. This includes application support as well as managed services and cloud services in all consulting areas of consolut outside of the project business.

- Continuous optimization of existing service processes
- Proactive monitoring of the agreed SLAs
- Quality management of service performance incl. preparation of service reports and conducting customer meetings
- Design and implementation of customer-specific service processes as part of service transactions

Our requirements

- Minimum 3 years of professional experience in the SAP environment in medium-sized companies.
- Experience in organizing and coordinating SAP service management teams
- Knowledge of SAP products
- Understanding of process management
- Trained in handling Service Level Agreements
- Experience with cloud solutions is desirable
- Strong communication skills
- Knowledge of German and English at C level according to CEFR

Interested in applying?

Then we would love to hear from you!
Please send your complete application
to: career@consolut.com

Contact for applications:
Mrs. Kathrin Ohlinger

What we can offer

- Trustful, appreciative and open collaboration with a clear commitment to long-term employment
- A well-equipped workplace with modern IT infrastructure enabling mobile working and flexible work mode
- Low travel activity
- Economical and technological challenging tasks and projects
- Active support for your personal and professional development
- An attractive remuneration package with