

# JOIN OUR TEAM



## If you are **SAP Service Management Specialist**

(all genders),

**we look forward to talking to you.**

### **#benefitcheck**

- Technologically challenging tasks and projects
- Trusting and open cooperation
- Career model with concrete opportunities for advancement and structured development paths
- Possibility to work up to 80% mobile
- Little travel activity
- Sustainable and CO<sub>2</sub>-neutral mobility concept

### **#challengecheck**

- As part of the SAP Service Management team, you will be responsible for excellent service delivery in the area of SAP operations to our customers. This includes application support as well as managed services and cloud services in all consulting areas of consolut outside of the project business.
- Continuous optimization of existing service processes
- Proactive monitoring of the agreed SLAs
- Quality management of service performance incl. preparation of service reports and conducting customer meetings
- Design and implementation of customer-specific service processes as part of service transactions

### **#skillcheck**

- Several years of experience in organizing and coordinating SAP Service Management teams
- Sound knowledge of SAP products
- Comprehensive understanding of process management
- Excellent experience in dealing with service level agreements
- Strong communication skills
- Knowledge of German and English at C-level according to CEFR
- Curiosity, willingness to learn and motivation for further development

**For a first non-binding meeting, contact us at [career@consolut.com](mailto:career@consolut.com) or write to us via LinkedIn.**